President’s Message
by Bill de la Garza

Once again, I am very proud, grateful, and humbled that your RELAC Board of Directors has elected me to serve as your President for 2013. I served as your President in 2001 and 2002 and currently I will be serving my 3rd, 4th and 5th terms as your President. Wow, I am truly elated and overwhelmed that your RELAC Board has had the confidence to allow me the opportunity to again serve as your President for another term.

Looking back, I’m pleased to state that 2012 was a successful year for RELAC. We established a strong relationship with the County of Los Angeles and the Los Angeles County Management Council. This partnership brought us many new active County employee members who will in the future become retired members of RELAC. Kudos to Jason Williams and his RELAC Membership/Recruitment Committee members. I would also like to thank and applaud Chairpersons Mary Rodriguez and Diane Sandoval and their respective committees for providing RELAC members with outstanding General Membership and Regional Support Meetings throughout Los Angeles and neighboring counties. Mary and Diane have been working hard to line up their meeting dates and locations for 2013. Our RELAC Newsletter was again recognized as number one of the 37 Act counties throughout California. Thank you Martin Golds, our editor, for making this possible.

Being your President is not an easy assignment. It requires a great amount of commitment and time. I would be remiss if I neglected to tell you that I was very fortunate to have a very talented executive management team that included Vice President Dave Muir, Secretary Mary Rodriguez, Treasurer Ed Morris and Past President Greg Walia. From the beginning we worked together to accomplish our pre-designated goals. Dave Muir kept our Board and membership well advised on all matters concerning legislation that affected County retirees and active members. In addition to being the chairperson of the Program, Recreation and Outreach Committees, Mary Rodriguez served as RELAC’S Secretary. Ed Morris represented us at LACERA and administered and supervised RELAC’S fiscal responsibilities. Past President Gregg Walia served as chairman of the Office Management and Supplemental Benefits Committees. Because of his experience and knowledge, I will continue to call on Greg when I need assistance in making difficult and important decisions. I am very pleased that all of our 2012 executive management team will continue to serve you in 2013. Well good friends, I urge you to read your Newsletter, stay active, healthy and enjoy your retirement. As customary, I leave you with a thought:

“Young men know the rules, but old men know the exceptions”

Oliver Wendell Homes

Inside the Newsletter

Annual Recognition Luncheon
January 17, 2013 is the date for the biggest event of the year. Supervisor Mike Antonovich will be the featured speaker. It’s not too late to make your reservations. The details and the reservation form are on page three.

Have Your Newsletter E-mailed
It is never too late to switch from the printed version of the Newsletter to the e-mailed digital version. The form to request the change is on page nine.

Recreation Program for 2013
RELAC’s plans for recreation can be found on page six. There will be the Dodger game with fireworks, horse races and more. On page 4 the Regional Support/Special Events Committee tells of its plans for a Las Vegas get-together and meetings to be held in the Antelope Valley and in Orange County.

Valentines Day Drawing
RELAC does it every year. There are prizes for the winning entrants. You will find the entry form on page 9.
HAPPY NEW YEAR!
I’m still wondering what happened to 2012 – it seemed to fly by in a flash. I thought once I retired time would slow down – do any of you feel the same? Anyway, time to get down to LACERA business.

As required by state law, LACERA staff filed the LACERA Report on Audited Financial Statements for the Fiscal Years ended June 30, 2012 and 2011 prior to the mandated deadline of October 31, 2012. The annual attest audit was performed by LACERA’s external auditors, Brown Armstrong, CPAs.

Below are a few of the financial highlights as reported by Ms. Beulah S. Auten, CPA, CGFM, CGMA, LACERA’s Chief Financial Officer.

- Net Assets Held in Trust for Pension Benefits as of June 2012, reported by CPA, CGFM, CGMA, LACERA’s Chief Financial Officer.
- The latest actuarial valuation completed by Milliman, LACERA’s independent consulting actuary, was as of June 30, 2011 and determined the funded status to be 80.6%. (Note: An actuarial valuation as of June 30, 2012 is scheduled to be completed during the first quarter of next year.)
- The net investment loss for fiscal year 2012 was $0.3 billion, a decrease of $7.2 billion from fiscal year 2011’s net investment income. This is in comparison to 2011’s investment gain of $6.9 billion. This fiscal year’s investment return did not meet the actuarial assumed investment earnings rate. The investment gains and losses experienced will continue to impact the actuarial funded ratio over time as they are recognized in future valuations.

The financial report referenced above is designed to provide the Boards of Retirement and Investments, LACERA members and other third parties with a general overview of LACERAs finances and to show accountability for the money it receives. I have provided an abbreviated version and selected certain financial information I thought might be of interest. Questions about the report or requests for additional information should be addressed as follows:

LACERA Chief Financial Officer
300 North Lake Avenue, Suite 650
Pasadena, CA 91101

For those of you interested in the latest estimated market value of the portfolio – here it is. As of October 31, 2012, the estimated market value of the total portfolio was $39.6 billion slightly higher than reported in my last article when it was estimated to be $39.1 billion as of August 31, 2012.

In closing I would like to thank Ms. Auten for allowing me to use her comments in my article and you for your continued support.

2012 – A Good Year for Recruiting New RELAC Members
by Jason H. Williams
Chair, Membership/Recruitment Committee

Ethics Seminar
At the Los Angeles County Management Council’s December 3, 2012 Seminar on Ethics and Public Integrity I had the opportunity to speak to the group of 40 managers about why they should join RELAC.

The morning speaker was Dr. Jack Gilbert, President of New Age Consulting, who spoke very convincingly about Everyday Ethics: Everyone Doing the Right Thing Every Time, Everywhere. The afternoon speakers, who also spoke on different aspects of personal and professional integrity were: The Honorable Judge Darrel Mavis, Los Angeles Superior Court; Robert Smythe, Chief Investigator, Office of County Investigations, Auditor-Controller; and Max Huntsman, Deputy District Attorney, DA Public Integrity Division.

By the conclusion of the seminar I had recruited 5 new active members. Several of these new members said the most important reason they joined was because of the Supplemental Insurance benefit (which is only available to RELAC members).

Thanks!
The Membership/Recruitment Committee made tremendous strides in 2012 by recruiting new active and retired members. Our goal in 2012 was to recruit 400 new members but, as of December 4th, we had grown the membership by over 480 members! This achievement would not have been possible without the full support of the RELAC Board of Directors. In particular, I sincerely want to thank my fellow committee members who include: Bill de la Garza, Alice Prouty, Ed Morris, Marianne Reich, Donald Fandry and Greg Walia for their enthusiastic support.

I also want to thank several members of Los Angeles County’s management team for their assistance in RELAC’s 2012 recruitment efforts. These County executives include William T. Fujioka, Los Angeles County CEO; Cynthia D. Banks, Director of the Community and Senior Services Department and President of the Los Angeles County Management Council (LACMC); Lisa Garrett, Director of the Department of Human Resources; Keith Knox, Assistant Treasurer/Tax Collector and Vice President of LACMC; and many other administrative support and secretarial staff affiliated with these County executives.

Finally, I want to thank our RELAC administrative staff – Marilyn Pat and Rita – for their timely, accurate and cheerful behind-the-scenes responses, which were essential in meeting the committee’s goals! It’s my hope that, because of the solid foundation of growth in RELAC membership in 2012 the 2013 Membership/Recruitment Committee will far exceed the 2012 goals!
RELAC
Annual Recognition Luncheon
January 17, 2013
Almansor Court - Alhambra, CA

Keynote Speaker:  THE HONORABLE MICHAEL D. ANTONOVICH
Los Angeles County Board of Supervisors

Also featured will be the uplifting voices of
THE TRANSPORTATION SECURITY ADMINISTRATION (TSA) CHORUS

THE COUNTY SHERIFF’S DEPARTMENT COLOR GUARD WILL PRESENT THE FLAGS

All members and their spouses and guests are invited to RELAC’s Annual Recognition Luncheon, being held Thursday, January 17, 2013 - Almansor Court, 700 South Almansor Street, Alhambra, CA

Meal costs are being subsidized 50% by RELAC

Choice of entrees – Roulade of Chicken or Prime Rib of Beef with salad and dessert

$15.00 per luncheon ticket - tax and tip included

No Host Cocktail Hour: 10:30 a.m. - 12:00 p.m.  Luncheon and Program: 12:00 p.m. - 3:00 p.m.

Free Parking

Come make new friends – Have a good time!

RESERVATION FORM
Annual Recognition Luncheon • January 17, 2013 • Almansor Court, Alhambra, CA

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<th>A. ROULADE OF CHICKEN</th>
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Make check/money order payable to “RELAC” and mail to:
RELAC
1000 So. Fremont Ave., Unit 15, Alhambra, CA 91803-8802

NO LATER THAN JANUARY 10, 2013

We regret we are unable to refund payments on cancellations received after January 14, 2013
REGIONAL ACTIVITIES

by Diane Sandoval
Chair, Regional Support/Special Events Committee

HAPPY NEW YEAR! I hope with the holidays behind us that you are able to relax and enjoy 2013. Your committee is busy planning a great year for you. Although our dates are tentative mark your calendars nevertheless and block out the dates. Check our website frequently during the year for specifics on venues, dates and featured speakers/subject matter.

Annual Recognition Luncheon
If you have not sent in your reservation – it is not too late! I encourage you to send it in today! The luncheon is being held on January 17, 2013 at the Almansor Court in Alhambra and our featured speaker is Supervisor Mike Antonovich. Plan to attend and reconnect with old friends and coworkers while being entertained by the TSA Chorus. Please note that the cost of the luncheon is being subsidized by RELAC; the cost to you is only $15.00 per person. Look for the reservation form on page 3.

Lancaster/Palmdale Regional Meeting
We are planning to return to the Palmdale/Lancaster area once again. The tentative dates selected are: March 25, 26 or 27, 2013. At this time we are scouting the area for a suitable location.

Las Vegas Regional Meeting
We have begun preliminary discussions with The Plaza Hotel in Las Vegas, NV. If we are successful in negotiating acceptable terms our luncheon meeting will be on May 30, 2013. The Plaza Hotel is newly renovated and is conveniently located in downtown Las Vegas. Why not plan a mini-vacation and join us?

Annual Picnic
Two dates are being considered for the Annual Picnic – September 28 or October 5, 2013. Not to worry – we are bringing back those ribs!!

As you can see, the committee is planning a busy and fun year for you. Thank you for your past support. Your attendance at our events is sincerely appreciated.
Well we survived another hot RV outing. We go to the desert in the late fall to escape the hot weather, but this year the hot weather has followed us almost everywhere we have gone. We arrived in Indio just in time for another “Hot Attack”. Four days in the upper nineties, and very little breeze. We almost felt like the old time sun dial, but instead of following the sun we were trying to follow the shade. As long as we could stay out of the direct sunlight it was almost bearable. With that said fourteen rigs enjoyed our annual outing to the Shadow Hills RV Resort in Indio. As I have said before good friends and good food are a winning combination. It trumps almost anything Mother Nature can throw at us. Our first time Wagonmasters Ron & Betsy Morgan did an outstanding job keeping everyone informed and full of good food. Our ladies night out was at a local restaurant where we enjoyed some excellent food. The winner of the gas card was Jesse Murph. Thank you RELAC for the generous donation. Our next outing will be in January at the Pechanga RV Resort in Temecula. The coupon was in the last newsletter. Following is a list of our 2013 RV outings and the coupon for our March outing in Hemet.

January 21-22-23, 2013- Pechanga RV Resort, Temecula, CA  
March 18-19-20, 2013-Casa Del Sol RV Park, Hemet, CA  
May 13-14-15, 2013- Chula Vista Marina & RV Resort, Chula Vista, CA  
September 9-10-11, 2013- Chula Vista Marina & RV Resort, Chula Vista, CA  
October 28-29-30, 2013- Shadow Hills RV Resort, Indio, CA

If you have any questions or comments on any of the above give me a call at (562) 428-3360. If I’m not home leave a message and I’ll get back to you.
Recreation Plans for 2013
by Mary K. Rodriguez
Chair, Recreation Committee

Hello everyone! Even though the 2012 holiday season is over, I would like to wish all of you a very happy, healthy and prosperous 2013.

I am looking forward to another successful year for Recreation Committee activities. We already have some exciting events planned. This year’s Hollywood Park “Day at the Races” event is scheduled for June 6, 2013 and the Santa Anita “Day at the Races” event is scheduled to be held on October 10, 2013. The RELAC Night at Dodger Stadium featuring spectacular fireworks will take place on July 12, 2013. A casino trip is also on the horizon – perhaps in the fall of 2013.

A special thanks goes to Ed Clifton and the RELAC RV Club for inviting me to their annual Christmas Party on December 10, 2012. The company was great, the food was terrific and I had a very enjoyable time. Gil Sandoval, the RELAC Golf Director, is diligently working on 2013 golf tournament dates. Thank you Gil!

Looking forward to seeing you all at our events next year! Look for details about these activities and others in upcoming issues of the Newsletter.

Welcome New Members
October & November 2012

Assessor
Harrison, Mary L.
Chief Executive Office
Iwanaga, Douglas G.
Children & Family Services
DeLand, Marcia
District Attorney
Halcon, Ernest L.
Harbor/UCLA Medical Center
Ridolfo, Linda S.
Health Services
Davis, Sharon M.
Jones, Elizabeth P.
Sampson, Tom
LAC+USC Medical Center
Gutierrez, Veronica
Nguyen, Ken K.
Winbush, Bizella
Parks & Recreation
Anderson, Evelyn Kay
Public Social Services
Davis, Barbara J.
Public Works
Lowry, John J.
Su, Evelyn
Sheriff
Ruiz, Maria T.
Salazar, Marina J.
Superior Court
Tapia, Eleanor P.

New Active Working Members
Agricultural Comm./Wts.& Measures
Nolan, Laurence J.
Beaches & Harbors
Campbell, Eugene

Children & Family Services
Guiloff, Deborah R.
Community & Senior Services
Banks, Cynthia
Ivey-Rojas, Sonja Y.
Fire Department
Wright, Brenda
Health Services
Holt, Carolyn J.
Perez, Jaime D.
Internal Services
Divinity, Felicia M.
Mental Health
Weekes, Shelli A.
Public Social Services
Becerra, Elizabeth
De La Cruz, Ibeth
Robinson, Derrick W.
Slater, Charlotte E.
Smalls, Sandra L.
Trinidad, Conrad
Registrar-Recorder/County Clerk
Lien Margarita
Sheriff
Rodriguez, Lisa M.
Superior Court
Cruz, Alicia
Treasurer/Tax Collector
Pina-Barbee, Sandra L.

New Associate Members
Halcon, Beverly J.
Lowry, Grace M.
Nguyen, Linda A.
Sampson, Asenath

REQUEST FOR EMAILED NEWSLETTER AND/OR EMAIL ADVISOR

Name ________________________________

Email Address ________________________________

_______  Send me future issues of the RELAC Newsletter by email until further notice

_______  Send me Email Advisor Messages

Mail to:  RELAC
1000 S. Fremont Ave., Unit 15
Alhambra, CA  91803-8802

Or Email:  admin@relac.org
Diamond Bar
Golf Tournament Dec. 3, 2012

Mother Nature played with us a bit but the rain was minimal. The turnout was small but it ended up as a nice day. Michael Hernandez was a repeat winner in the “A” flight with a net 70 as he edged out Mike Malmfeldt in a card off. They were 3 strokes up on Benny Martinez who placed 3rd.

Bob Cornelius was an easy winner in the “B” flight with a net 67. 2nd place winner Ed Acosta at net 71 was one up on Manny Diaz who took 3rd.

Mike Zabaro won the “C” flight with a net 73, well ahead of Larry Feemster’s 2nd place finish at net 77. Miguel Marroquin took 3rd with a net 78.

In the women’s flight, Kathy Malmfeldt cruised to the win with a net 67. Janet Kroll who took 2nd place at net 73 was well ahead of Debrya Moore who finished 3rd at net 83.

All of the RELAC Golf Committee members, the Board of Directors and staff hope that your Holidays were great and blessed.

DIAMOND BAR RESULTS:
“A” Flight Winner (19 and under)
1st Michael Hernandez (70)*
2nd Mike Malmfeldt (70)
3rd Benny Martinez (73)

“B” Flight (20-27 handicaps)
1st Bob Cornelius (67)
2nd Ed Acosta (71)
3rd Manny Diaz (72)

“C” Flight (28 up handicap)
1st Mike Zabaro (74)
2nd Larry Feemster (77)
3rd Miguel Marroquin (78)

Ladies
1st Kathy Malmfeldt (67)
2nd Janet Kroll (73)
3rd Debrya Moore (83)

*Winner in a card off.

Closest to the Pin on Par 3’s
Men
# 3-Benny Martinez
# 5-Doug Biro
#12-No Winner
#17-Mas Hamasu

Women
# 3 - No Winner
# 5 - No Winner
#12 - No Winner
#17 - No Winner

NOTE: Only ONE GUEST per member. Enclose check for _____ golfers @ $32 per Golfer. Make checks payable to RELAC. Mail entry to RELAC, 1000 So. Fremont Ave., #15, Alhambra, CA 91803-8802

NEXT TOURNAMENT – Monday, January 28, 2013
Los Amigos Golf Course 8:00 a.m. start
Entry Deadline: Jan. 10, 2013
Coastal Cruise
April 27, 2013
Los Angeles - San Francisco - Santa Barbara - Catalina Island
San Diego - Ensenada
7 Night Cruise on Sapphire Princess - No Flying
Program Includes: Sonoma and Napa Valley Wine Country Tour,
Priced from $1199 Per Person (Twin Sharing Inside Cabin)
Balconies Available

Sail & Rail Tour
May 8, 2013
Los Angeles - Vancouver - Seattle
7 Day Sail and Rail - No Flying
Golden Princess & Coast Starlight
Priced from $1299 Per Person (Twin Sharing Inside Cabin)
Balconies Available

National Parks Adventure
May 8, 2013
Mesquite, NV - Salt Lake City, UT - Yellowstone National Park, WY -
Grand Teton National Park, WY - Zion's Kolob Canyons, UT
9 Day Deluxe Motorcoach Tour - No Flying
Program Includes: 8 Nights Accommodations - Most Breakfasts & Dinners -
Park Entrance Fees - Snake River Scenic Float Trip
Priced from $1495 Per Person (Twin Sharing)

Black Hills of South Dakota
May 18, 2013
Mt. Rushmore - Deadwood - Crazy Horse Memorial -
High Plains Western Heritage Center - Custer State Park -
Tate & Journey Museums
9 Day Deluxe Motorcoach Tour - No Flying
Program Includes: 8 Nights Accommodations - Most Breakfasts & Dinners -
Admissions & Sightseeing
Priced from $999 Per Person (Twin Sharing)

Alaska & Yukon
May 25, 2013
Los Angeles (fly) - Vancouver (Cruise 3 Nights) - Skagway (Including
Tracy Arm Glacier), 9 Night Land Tour: Whitehorse, Dawson City,
Tok, Fairbanks, Denali National Park, Anchorage
13 Day Premium Cruise and Land Tour
Holland America - ms Zuiderdam
Priced from $3999 Per Person (Twin Sharing Inside Cabin)
Balconies Available

A RELAC discount will be deducted from all tour prices featured on this page.

All programs above feature LA Region transfers to/from airport or pier (mileage cap applies). Prices include applicable port fees, government taxes, fuel surcharges and are per person, twin sharing. Single rates are available.
Attention All RELAC Members!!! It’s that time of year again. In a gesture of our appreciation for your continued support, all members are eligible for a Special Valentine Drawing of 40 prizes - $25.00 each. To participate, complete the coupon below and mail it to the RELAC Office, 1000 South Fremont Avenue, Unit 15, Alhambra, CA 91803-8802. Coupons must be received no later than February 7, 2013.

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<th>Valentine Drawing</th>
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Name

Address

City

State _________________________     Zip________________________________

WHERE ARE YOU?
RELAC has lost track of some of its members – in most cases we believe they have moved and not given us their forwarding address. If you are in contact with any of the following “lost” RELAC members, please ask them to call us as at (800) 537-3522 or email us at admin@relac.org.

Thomas Alford          Martha Kallejian
Wallace Anders         Robert F. Martin
Elmer Anderson         Jeanette Naimoli
Arthur Belmontes       Caroline Peters
Hipolito Campos        Mildred Powers
Fullmer Chapman        Lillian Reggans
Joe Hernandez          Rodolfo Rodriguez
Roxie Hood             Michael J. Stafford

Los Angeles County Marshal’s Office
2013 Retired Employees Luncheon Schedule

<table>
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<tr>
<th>Date</th>
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<tr>
<td>January 2, 2013</td>
<td>Hoff’s Hut 7005 Knott Avenue, Buena Park</td>
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<tr>
<td>February 6, 2013</td>
<td>Villa Tepeyac 2200 East Garvey Blvd., West Covina</td>
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<tr>
<td>March 6, 2013</td>
<td>Matt Denny’s 145 E. Huntington Dr., Arcadia</td>
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<tr>
<td>April 3, 2013</td>
<td>Marino’s Italian 17126 Bellflower Blvd., Bellflower</td>
</tr>
<tr>
<td>May 1, 2013</td>
<td>Yang Chow 3777 East Colorado Blvd., Pasadena</td>
</tr>
<tr>
<td>June 5, 2013</td>
<td>Northwoods Inn 14305 Firestone Blvd., La Mirada</td>
</tr>
<tr>
<td>July 3, 2013</td>
<td>Beachwood Brewing &amp; B.B.Q. 210 E. 3rd St., Long Beach</td>
</tr>
<tr>
<td>August 7, 2013</td>
<td>Villa Tepeyac 2200 East Garvey, West Covina</td>
</tr>
<tr>
<td>September 4, 2013</td>
<td>Johnny Rebs’ 16639 Bellflower Blvd., Bellflower</td>
</tr>
<tr>
<td>October 2, 2013</td>
<td>Elephant Bar 12002 Lakewood Blvd., Downey</td>
</tr>
<tr>
<td>November 6, 2013</td>
<td>Marino’s Italian 17126 Bellflower Blvd., Bellflower</td>
</tr>
<tr>
<td>December 4, 2013</td>
<td>Northwoods Inn 14305 Firestone Blvd., La Mirada</td>
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Some Highlights of RELAC Events in 2012

Bingo was a popular picnic activity.

RELAC members enjoying line dancing at the annual picnic.

Ida Ramos is honored at the Recognition Luncheon for her distinguished service to RELAC.

L.A. County Chief Executive Officer, Bill Fujioka informing and entertaining at the 2012 Recognition Luncheon.

Seth Sherman was the pleased grand prize winner at the Recognition Luncheon.

The General Membership Meeting at Descanso Gardens featured Sheriff’s Sergeant Joshua Mankini speaking on preventing identity theft and on home security.

Good food as well as horse races at Hollywood Park.
Please let me start off with a very big Happy New Year to all of our retirees. I hope everyone had a great holiday season and is recovering from any food over indulgences that I know get me around this time of year.

Last time around we talked about the Public Employees Pension Reform Act of 2013 (PEPRA) and how busy LACERA has been getting ready to implement what amounts to a new pension plan tier for new LA County employees who become members on or after January 1, 2013. The amount of work that goes into creating a new tier is extensive. We have spent the last few months (and frankly we still are) interpreting the law and figuring out what we need to do to implement it. We continue to refine our understanding and are now starting to make the necessary system and procedural changes to support the new tier. Fortunately, the LACERA staff at all levels are incredibly talented people and are doing a tremendous job working in teams to get these tasks completed.

Of course, as I mentioned last time around, the direct impacts to our retirees are minimal. Besides the changes to the 120 Day work program, where a retired member can work for the County without suspending their retirement for up to 120 days in a fiscal year, PEPRA did not change any retiree benefits. It’s business as usual. However, one indirect impact that you may have noticed, if you have called us or come into our new Member Services Center, is that we have been extremely busy.

Now when I say busy – well that doesn’t even begin to really describe the sheer volume of calls and visits we are receiving. I’d like to compare some statistics from October for this year and last year just to give you an idea how busy we have been.

Last year in October LACERA’s Member Services Call Center received 11,445 calls of which we were able to answer (actually speak to and assist a member) 9,286 calls. Since then we added additional staff to be able to answer more calls. This October our Call Center received 15,095 calls of which we were able to actually answer 11,215 calls. This represents a 32% increase in the number of calls with a 20% increase in the number of calls we were able to answer. These numbers do not include the calls made to Retiree Healthcare.

Not only did the number of calls increase, but the time we spent assisting each member also increased. In October of 2011 our average call lasted about 7 minutes and 8 seconds. This year, mostly due to PEPRA concerns, our average call lasted 7 minutes and 56 seconds. That may seem like a small increase but when you spread that out over thousands of calls that turns into a huge increase.

The picture in our Member Services Center is very similar. Once again, let’s look at October data. In October 2011, our Member Service Center assisted 1,408 members. This year we assisted 2,274 members. That is almost 61% more than the same month the year before.

On behalf of all of us here at LACERA I apologize if you have had to wait longer than normal to talk or visit with us. We are doing everything we can to answer your calls and meet with you as quickly as possible. In fact, we are even trying out a new Call Back feature of our telephone system.

The idea for the Call Back feature is to provide members who are on hold for more than a few minutes the opportunity to schedule a call back after hours. The Call Back system then automatically calls the member at the scheduled time and Member Services staff who volunteer to work overtime assist the member if the system detects an answer. Members have the opportunity to schedule the call back up to seven business days in advance. The initial week of beta testing allowed members to schedule calls between 4 PM to 7 PM (the Call Center closes at 5:30 PM). The process has been refined and now gives members the option to schedule a return call from 5 PM to 7 PM. Right now we have set the system to accommodate 25 scheduled calls per day, but that number can be expanded or decreased as needed. So far the response from members has been great.

If the beta test is successful, we may employ the Call Back feature throughout the day. Members may not realize this, but we see a spike in calls between the hours of 10:30 AM to about 3:30 PM. Having a call back system like this in operation on a daily basis would allow us to let some people who call at our peak times schedule a call back when we are not so busy. Or we may be able to use it to “reserve” a member’s place in line so that they don’t have to sit on hold and wait for us. If we do this, then when your place in line comes up we’ll call you!

In other news, you may recall that in November voters passed State Proposition 30, the Schools and Local Public Safety Protection Act of 2012. One provision of this law increases the rate of California income tax on some residents. We did a comparison of the new tax rates and the change will have no measurable impact on our retirees. For just about all retirees, you will not have to worry about any increases in taxes from this new law.

Since I’m writing this for the January/Febuary issue I’ll close out this month’s article with our annual reminder that we will be mailing out the 2012 1099-R on January 30th. Please allow five to 10 business days for the mail to reach you. You may know this already but we also make the 1099-R available to you on our member only section of lacera.com – My LACERA. It does take a week or so to get all the 1099-R forms imaged but usually by mid-February you can log into My LACERA and print a copy if you need one. This is often quicker than calling and asking us for a copy – of course you can still do that any time.

continued on p. 13
Army Names First Female Division Deputy Commanding General

FORT HOOD – The Army announced that Brig. Gen. Laura Richardson will become the Army’s first female deputy commanding general of a combat division. The aviation officer will serve as a deputy commanding general in the 1st Cavalry Division at a date to be announced.

Her background includes logistics, personnel and operations. Richardson commanded the 5th Battalion, 101st Aviation Regiment, an assault helicopter battalion, while deployed in support of Operation Iraqi Freedom. She also served as the military aide to the Vice President and as a liaison officer to the United States Senate. For more information, visit http://www.army.mil/article/75831/Armys_first_female_division_deputy_commander_to_lead_Americas_First_Team/.

Reference: U.S. Army Echoes
Submitted by George Hernandez

Thank you very much for the birthday card. It is so nice to be remembered and RELAC never fails.
Evelyn Lee
Ventura, CA

Thank you so much for the beautiful birthday card. What a nice surprise! I celebrated my 91st birthday on November 15, 2012 and enjoyed it so much. I sure appreciate the time that I worked at the Los Angeles County Marshal’s Office.
Maurine Blakely
Glendale, CA

Thank you so much for the pocket calendar that I receive every year. Although this is overdue (since I have been retired for over 20 years) I am O.K. with “better late than never”! Again, thank you much. And, a special Hi to Board Member Mary Rodriguez please.
Midori Hamabe
Montebello, CA
CRCEA SPRING CONFERENCE
by Diane Sandoval, Chair
2013 CRCEA Conference ad hoc Committee

In April 2013, your RELAC Board of Directors is hosting the 2013 Spring CRCEA Conference. Needless to say the Board considers this a great opportunity to highlight the great news about Los Angeles County. The conference is being held at the Hotel Maya in Long Beach, CA.

Who or what is CRCEA? CRCEA is an acronym for the California Retired County Employees Association. CRCEA is a non-profit corporation and is comprised of associations representing the twenty counties constituted under the 1937 Retirement Act. Los Angeles County is one of those twenty counties and is a member of CRCEA. RELAC’s membership in CRCEA has been an invaluable resource and benefit.

As a member of CRCEA, RELAC is able to remain current on statewide issues affecting our pension and medical benefits. CRCEA provides a forum for educating its members and promoting and protecting retirement benefits. In addition, Los Angeles County retirees, when united with other retirees throughout the State, are more likely to be heard when communicating with local boards and with legislators in Sacramento. For additional information you may visit their website www.crcea.org.

News from LACERA continued from p. 11

This is also a good time of year to look over your information and make sure everything is up to date. LACERA now allows you to change your address, direct deposit, and your tax withholding instructions on line. I also encourage everyone to look at their beneficiary designations and make sure they are up to date and reflect your wishes.

As always it is a pleasure to serve you. Until we chat again I wish each of you the best health, happiness, and as much fun as you can get as you enjoy your retirement.
IN MEMORIAM

This list includes retired employees, both RELAC members and non-members.

Assessor
Anderson, Charles H.
Gearhart, Warren N.
Raymond, Maggie L.
Romero, Eduardo

Auditor-Controller
Garen, Ruth
Jaramillo, Raymond J.
Valenzuela, Lolita L.

Beaches & Harbors
Heinemann, Richard
Horne, John

Board of Supervisors
Huckabay, Mary K.

Chief Executive Office
Moore, Tamako
Sorensen, Robert A.

Chief Information Office
Derby, Jimmy L.
Grubbs, Lucile H.
Ridguard, Newton

Children & Family Services
Anderson, Charles S.
Craig, Pauline
Cudiamat, Exaltacion T.
Ebersole, Florence
Harper, Emma B.
McAnlis, Phoebe R.
Schmidt, Clella
Strong, Mary L.

Children Support Services
Wilson, Bernestine

Communications
Bavar, Abraham L.
Bellinger, Raymond J.

Community Health
Le Gault, Phyllis S.

Community & Senior Services
Howard, Roy
Salazar, Jorge Z.

County Counsel
Scherb, Mary C.

District Attorney
Ige, June J.
Mauro, Ethel I.
Shahbo, Salwa H.
Thompson, Keith L.

Engineer
Abernathy, Margaret C.
Williamson, Lindley L.
Zemetra, Michael J.

Fire
Bernstein, Timothy J.
Braida, Giovanni T.
Burroughs, Jack A.
Estrada, Herman
Gomez, Lawrence
Hagan, Donald J.
Manchester, Noel M.

Flood Control
Dolan, Francis A.
McMurray, Eugene S.

Harbor/UCLA Medical Center
Bejar, Benjamin
Brown, Hazel D.
Childress, Geraldine
Earl, Shirley A.
Itula, Talanoa D.
Jones, Julia
Kennedy, Clinton L.
Underwood, Sandra

Health Services
Ellis, Douglas E.
Gutierrez, Richardo
Richmond, Eliza

Health Services Administration
Goodman, Maurice B.
Grey, Elsie J.
Haymond, Herman R.
Huff, Dan S.
Levy, Leonard E.
McKinnon, Gerald J.

Internal Services
Badua, Manuel L.
Blaylock, June
Bush, Augusta W.
Cisneros, Gilbert A.
Deaton, Norman D.
DePillars, Winston S.
Hamilton, Clair M.
Martin, Vera C.
McGill Jr., Ramon E.
Perryman, Sherman
Royball, Cecil V.
Williams, Bettie L.

Juvenile Court Health Services
Bradshaw, Berna B.
Friedlander, Louis

King/Drew Medical Center
Benson, Beulah B.
Hopkins, Gloria D.
Kochman, Carol S.
Polk, Othel
Wyrick, Marzette M.

LAC+USC Medical Center
Abraham, Wendell
Brakey, Sidney G.
Downer, Frank P.
Friedman, Benjamin T.
Greene, Flora E.
Hohle, Bertha M.
Lewis, Dorothy D.
Perez, Maria D.
Rhaney, Frankie R.
Ramirez, Porfirio
Scott, Minnie L.
Suggs, Eleanor
Swain, Dorothy A.
Villan, Lisa

LACERA
Porter, Montie E.

Mechanical
Dobyns, James M.

Mental Health
Gaudier, Luz C.
Schraeder, Leslee J.

Museum of Art
Osmun, William

Olive View/UCLA Hospital
Grothuesmann, Pearl F.
Gygli, Max R.

Parks & Recreation
Carter, Lawrence E.
Miller, Helen M.
Rediger, Walter R.
Quesarda, Louis
Zimmerman, Harvey G.

Probation
Deane, Thomas E.
Duguay, Sarah N.
Nylund, Marjorie L.
Saito, John J.
IN MEMORIAM

This list includes retired employees, both RELAC members and non-members.

Shimura, Helen A.
Spiegel, Betty
Vargas, Vic
Watson, Bernice B.
Williams, Earl

Public Defender
Crigger, Raymond

Public Health Program
Roberts, Gloria A.
Villalaz, Veyra L.

Public Library
Holt, Agnes M.

Public Social Services
Adame, Ruth E.
Allport, Lorene E.
Brassaw, Nancy D.
Brown, Virginia M.
Collins, Michael J.
Crawford, Helen F.
Darling, Floyd M.
Davis, Hulbert E.
Dennis, Willie J.
Diamond, Roberta S.
Elzie, Gloria Y.
Fottrell, Pearl E.
Gustafson, Frederick W.
Hall, Ronald
Hasegawa, Jeanette A.
Hodge, Sharon E.
Hollins, Oral B.
Ingalls, Vina J.
Knight, Lois K.
Leffler, Helen V.
Levine, Aneta R.
Meredith, Lillie
Moline, Sue A.
Naimoli, Jeanette
Neinstein, Shirley
Oliver, Linda K.
Robinson, Mattie
Ross, Johnny C.
Smith, Dorothy F.
Torres, Nelia M.
Velasco, Yolanda C.
Yu, Mavis

Public Works
Baracchini, Dominic
Bernardo, Feliciano S.
Delettera, Jerry
DiBarri, Anthony
Dimaggio, Vincent P.
Downs, Robert R.
Johnson, Michael
Moreno, Jay
Morris, Edward F.
Ragle, Lawrence M.
Stangeland, Arthur
Steffer Jr., William H.
Vorhies, Daniel D.

Rancho Los Amigos Hospital
Ashley, Mary A
Davis, Katherine G.
Den Besten, Adrianna
Lomeli, Refujiia
Lublin, Carl
Ricamora, Concepcion F.
Ross, Thelma D.
Tripp, Constance R.
Schallitz, Patrick L.
Wyman, Anne P.

Reg.-Recorder/County Clerk
Jackson, Monnie M.
Salway, Shirley A.
Trimble, Eugene D.

Sheriff
Breen, Robert D.
Brown, Larry J.
Denison, Donald A.
Feiga, James A.
Fountain, Gregory A.
Fulbright, Russell S.
Gentzvein, George N.
Gibbons, Charles E.
Golt, Timothy J.
Hargin, Murray
Hayden, Gary L.
Henrie, Karen R.
Hess, Kim M.
Hodge, Fred L.

Howse, Janet M.
Istebell, John M.
Loesch, Steven J.
May, Veronica
Murphy, Michael E.
Niewisch, Volker H.
Parker, Evelyn M.
Pellerito, Mary K.
Pinedo, Franklin L.
Pendleton, Walter K.
Raef, Michael D.
Taggart, Ronald S.
Wagoner Jr., Henry C.

So. Coast Air Quality Mgm’t. Dist.
Feibelmans, Hans W.
Morrissey, Elizabeth J.
Goldstein, Herman C.
Stephenson, Lila G.

Superior Court/County Clerk
Bradford, Katherine E.
Ferguson, Ophelia
Garfinkel, Irwin H.
Haire, Marion F.
Hemler, Maureen A.
Macias, Phyllis A.
Mathewson, Patricia
Parker, Doreen A.
Pease, Harriett L.
Richardson, Gerald T.
Wilburn, Cynthia W.

Treasurer & Tax Collector
Rios, Rebecca

Women’s Hospital
Carrillo, Carmen B.

Department Not Designated
Bruce, Carmen T.
Ewan, Edgar J.
General Membership Meeting
Mary K. Rodriguez, Chair, Program Committee

Tuesday, April 2, 2013
Cerritos Park East Community Center
13234 East 166th Street Cerritos, CA 90703
(1/4 mile East of Shoemaker Avenue)
Phone: (562) 407-2611

9:00 a.m. – Complimentary Refreshments
10:00 a.m. – Meeting Begins

Featured Speaker
Cynthia D. Banks, Director
Los Angeles County Department of Community and Senior Services

Retiree Information from LACERA & RELAC

DOOR PRIZES
Please bring your RELAC Membership Card

DRIVING DIRECTIONS:
From the 605 San Gabriel Fwy. going either North or South – exit at Alondra Boulevard. Proceed East to Shoemaker Avenue; take Shoemaker Avenue to 166th Street; turn left on 166th Street. The Community Center is on the right. Park on the East side of the building.

IMPORTANT!
Are you moving?
Did you change your name?
Cut out the address portion of this newsletter, correct it and mail to:
RELAC
1000 S. Fremont Ave., Unit 15 Alhambra, CA 91803-8802 or
Phone: (800) 537-3522
(626) 308-0532
Fax: (626) 308-2901
Email: admin@relac.org
website: www.relac.org

Note: It is important that you mail this to RELAC or contact RELAC by phone as we DO NOT receive your address change from LACERA.